PCLC Statement of Commitment to Child Safety

Peninsula Community Legal Centre (PCLC) is committed to being a child-safe organisation and has zero tolerance for child abuse. All children engaging with PCLC have the right to feel and be safe and PCLC takes a proactive approach to enabling children's access to services, preventing harm and abuse and responding to concerns or allegations related to the health, safety and wellbeing of children.

PCLC demonstrates its commitment by:

- Creating a culture of child safety that reduces the opportunity for harm and abuse in physical and online environments
- Having zero tolerance for child abuse and establishing clear process that enable workforce members, children and young people and the community to raise concerns about child safety or report abuse
- Taking all reports concerning the safety of children and allegations of abuse seriously and reporting concerns to relevant authorities
- Supporting and enabling the participation and empowerment of children
- Identifying child safety risks early and removing or reducing these risks
- Creating culturally safe environments for Aboriginal and Torres Strait Islander children where the right to express culture and enjoy cultural rights is supported and encouraged
- Recognising the particular needs of children from culturally and/or linguistically diverse backgrounds, children with disabilities, children unable to live at home and children who are LGBTQI+ and providing support to ensure all children have the opportunity to access services
- Acknowledging the rights of children and supporting children to know their rights
- Ensuring robust recruitment, human resource and ongoing management practices to reduce the risk of child abuse by new and existing workforce members
- Providing training and education to our workforce members in identifying, responding to and reporting child harm and abuse
- Developing and regularly reviewing policies, procedures and practices that support our workforce members to achieve this commitment
- Promoting a whole of community approach to keeping children safe

If you have any concerns about Child Safety at PCLC please contact our CEO on 9783 3600 1285 or via email on pclc@pclc.org.au. If you have concerns about PCLC's approach to keeping children safe and do not feel comfortable raising them directly with PCLC, you may contact the Social Services Regulator on 1300 310 778 or at contact@ssr.vic.gov.au.

Head Office
441 Nepean Highway, Frankston Vic 3199
t 03 9783 3600 f 03 9770 5200
Free Call 1800 064 784 e pclc@pclc.org.au
www.pclc.org.au

Bentleigh Branch 751 Centre Road, Bentleigh East Vic 3165
Cranbourne Branch 65 Berwick-Cranbourne Road, Cranbourne East Vic 3977
Rosebud Branch Suite 1, 16 Ninth Avenue, Rosebud Vic 3939

Registered No. A8T | ABN 23 591 244 622