Theory of Change Outcomes We deliver social justice for our vulnerable community members, so they can live a better quality of life. The changes experienced by individuals, communities or systems from what we do PCLC PURPOSE Outputs Short-term Medium-term Long-term **PCLC VISION** How we see the What we do What we achieve The social effect Why we exist < 1 year 1 - 3 years 3 - 5 years Why we exist everyday everyday of what we do Improved case We deliver social Service users resolutions / Financial justice for our Provision of direct receive legal Resources Resources Service user Enhanced case legal services advice, support empowerment / outcomes or representation Increased service in a timely way user legal Increased access can live a better knowledge to justice for quality of life vulnerable **Empowered** populations individuals and Knowledge Tools and **Technologies** Partnerships with Non-legal needs of Enhanced access Facilitating access service users are community and to services / to relevant social social services identified and **PCLC MISSION** Increased service enable service referrals to user satisfaction users to receive specialist services person-centered What we aim to made Informed and A fair and just support Effective safety net connected society where all Stakeholder Material of legal and other communities / people have equa To work with Engagement Resources Increased trust in related services access to the law community to services Increased Community deliver tailored Strengthened engagement with members attend legal services that community legal services and workshops. Community legal networks increase in legal seminars, or and disadvantaged education knowledge in the information broader sessions Policies and Contextual Fair laws, community address their legal Regulatory legal systems and Framework Institutional or needs, through legislative reform working towards Increased policy Sustained public Increased fairer outcomes, to attention or Policy briefs or awareness and awareness of advocate for fair commitment / engagement reports are issues among and just laws and Strengthened submitted or policymakers / advocacy campaigns run to Increased media networks / influence or inform coverage and community to Policy changes / policy makers or public deliver Influence on public the media engagement on preventative legal opinion

legal system issues

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