

*A conflict arises where the centre has access to information which would prevent us from being able to act in your best interest.*

*This may mean that we have seen the other party for some reason in the past, or may be due to other factors.*

## CONTACT US

**9783 3600**

**1800 064 784**

### Head Office

441 Nepean Highway, Frankston Vic 3199  
(Mon to Fri 9am - 5pm)

### BRANCHES

#### Bentleigh East

82 Brady Rd, Bentleigh East Vic 3165  
(Mon & Thurs evenings - by appointment)

#### Cranbourne

65 Berwick-Cranbourne Road,  
Cranbourne East Vic 3977  
(Mon to Fri 9am - 5pm)

#### Frankston North

28 Mahogany Ave, Frankston North Vic 3200  
(by appointment)

#### Rosebud

1375 Point Nepean Rd, Rosebud Vic 3939  
(Mon, Wed & Thurs 9am - 5pm)

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Reg A8T ABN 23591244622

# CONFLICT OF INTEREST INFORMATION

free legal services



## WHAT IS A CONFLICT OF INTEREST?

Lawyers are not able to act for both parties in a matter.

A conflict arises where the centre has access to information which would prevent us from being able to act in your best interest. This may mean that we have seen the other party for some reason in the past, or may be due to other factors.

Where possible we will search our records prior to advice being given to ensure that a conflict of interest does not exist.

If a conflict of interest is identified or we become aware of a conflict while assisting you, we must refer you elsewhere, usually to another community legal centre, Victoria Legal Aid or a private lawyer.

In some circumstances conflicts will expire "after a period of time".

All community legal centres, Legal Aid and private lawyers follow Conflict of Interest guidelines.

If you are advised that there is a conflict of interest, it does not mean that we do not want to help you, it means that we can't help you for professional reasons.

## REFERRAL OPTIONS

### COMMUNITY LEGAL CENTRES

Eastern Community Legal Centre	9285 4822
Monash Law Clinics	1800 860 333
Springvale Monash Legal Service	9545 7400
St. Kilda Legal Service	9534 0777

### SPECIALIST COMMUNITY LEGAL CENTRES

Disability Discrimination Legal Service	9654 8644
Domestic Violence Resource Centre	9486 9866
Job Watch	9662 1933
Mental Health Legal Centre	9629 4422
Refugee Legal	9413 0101
Senior Rights Victoria	1300 368 821
Tenants Union of Victoria	9416 2577
Victorian Aboriginal Legal Service	1800 064 865
Women's Legal Service	8622 0600
Youth Law	9611 2412

Or contact

Federation of Community Legal Centres	9652 1500
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## REFERRAL OPTIONS

### VICTORIA LEGAL AID

Legal Help Line	1300 792 387
Frankston	9784 5222
Dandenong	9791 5522
Melbourne	9269 0234

### PRIVATE LAWYER

Please refer to our Referral List. Private lawyers usually charge for their services, although some may offer a free or discounted initial consultation.

We recommend that you ask about fees before making an appointment.

Or contact Law Institute of Victoria  
Legal Referral Service on 9607 9550